



2025 ANNUAL REPORT

Greenacre Area
COMMUNITY CENTRE





Annual Report

2024 – 2025

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Greenacre Area Community Centre acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of this nation. We acknowledge the stories, traditions and living cultures of Aboriginal and Torres Strait Islander peoples on this land and commit to building a brighter future together.

Executive Officer's Report

A photograph of two women smiling and holding a shopping bag. The woman on the left is wearing glasses and a dark jacket. The woman on the right is wearing a patterned hijab and a light-colored jacket. They are standing in front of a whiteboard and a projector screen. The image is overlaid with a green tint.

Our staff are our biggest asset, but without the support of our volunteers, teachers/facilitators, community partners and collaborators, students, management committee and funding bodies we could not do what we do.

Since our relocation in April 2024 we've been busy setting up the new premises, including external signage and putting on the final touches to the office to make our new home a comfortable and inviting space. As our new premises are essentially an office, with no hall or meeting rooms, we searched for suitable venues in the community for our programs. Unfortunately, after a few short months the playgroup had to be relocated to more suitable premises. I am happy to say that so far all programs, with the exception of Food Share, are running successfully from various community venues in Greenacre.

In this period we continued our involvement in the recommissioning of DCJ's Targeted Earlier Intervention (TEI) Programs, including participating in the review of the TEI Program Specifications and the renaming of the TEI Program. The new Program Specifications incorporate a focus on child development and wellbeing outcomes, to better reflect the work many services already do to support children in reaching critical milestones including cognitive, social-emotional and physical. Many of the children in our community face challenges in reaching these milestones and this change helps to refocus our resources and attention to better support the community. We also welcomed the news that the NSW Government approved the recommissioning approach for the TEI Program, for a new contract term of 5.5 years from 1 January 2026 to 30 June 2031, under the renamed Community and Family Support (CAFS) program. We were relieved to be amongst the 96% of services invited to enter into contract negotiations for a new contract starting 1 January 2026.

In July 2024 we hosted a team of ten Master of Social Work (Qualifying) students, from Western Sydney University's Social Work Practice Research Collaborative Centre (SWPRCC), to undertake local research for a Community Needs Analysis Report. This was a 400- hour community placement, supported by the university's Field Educator

and the Greenacre Area Community Centre. Students were required to evaluate the current challenges and limitations posed by our temporary location, assess the evolving needs and priorities of the local community, relative to our offerings, evaluate the effectiveness and impact of existing programs and identify gaps and areas for improvement. A report entitled Comprehensive Community Needs Analysis of Greenacre was produced at the end of the placement. The report contains recommendations for enhancing program offerings and up to date demographic data and other useful data, together with a full assessment of community needs and priorities. The report forms the basis for a persuasive proposal to advocate and lobby for positive changes and will assist our Centre in securing support from funders, stakeholders and decision makers. We are grateful to WSU for this collaboration and would like to acknowledge the students' collective hard work and commitment to the project. A copy of the report is available from our office.

Recruitment and retention of staff in small to medium not for profit community organisations can be challenging and we take a proactive approach on ways to incentivise existing and potential staff. Our goal this year was to provide access to salary packaging for all staff. I am pleased to report that we were successful in registering as a Public Benevolent Institution (PBI) with ACNC. This allows our centre to obtain the Fringe Benefits Tax (FBT) exemption from the ATO and the Deductible Gift Recipient (DGR) endorsement. The FBT exemption allows us to obtain the salary packaging benefits. Added to this is our proactive approach to staff development to ensure staff are equipped with up-to-date knowledge and skills to support high quality service provision to our community. This year, front line staff and volunteers attended various training courses including Accidental Counsellor and Child Safe training.

Executive Officer's Report (cont.)

As a community organisation, we depend on and value community partnerships and collaborative relationships to strengthen our work, address shared goals, challenges and interests and amplify our collective impact on the community we serve. This year we've been fortunate to partner with Chullora Market Place Management and with the Bankstown Sports Club, who each bring a different perspective to our work. At Chullora Market Place, we now have access to a space inside the shopping centre, where our staff can interact with the public and help increase community access to our services and programs. The Chullora Marketplace Management also kindly provide regular material support to assist our needy and vulnerable clients for which we are very grateful. The collaboration with the Bankstown Sports Club brought us into contact with The Acres Bowling Club, as a possible distribution point for our Food Share Program. The club also chose our community centre to be on the donation tins at two of its venues, for the last quarter of the financial year. This raised a total of \$591.25 and we are very grateful to the club and its members for their donation.

One of the key recommendations in our recently adopted Marketing Strategy was to employ a Communications Officer. I am pleased to report that we have successfully recruited a worker to the role and we are starting to see the positive impact that this is making to our service.

Last Christmas we received a donation of packaged gifts from the Belmore Youth Committee. We appreciate the donation and as with all donations we gratefully accept them on behalf of our community. Items included new toys, books, craft and sporting items. The gifts were sorted and distributed to eager children at our End of Year Celebration event. Of course Santa was on hand to help!

Being connected to our local community networks remains a priority for our Centre and this year we continued our participation and involvement on various networks, including: Canterbury Bankstown Domestic Violence Liaison Committee, of which I continued serving as Treasurer; the Canterbury Bankstown Child and Family Interagency; Watson Women's Network, hosted by the office of the Hon. Tony Burke, MP and the CEO/Manager's Forum, hosted by Canterbury-Bankstown City Council. We also responded to some important surveys from sector peak bodies including, the 2024 State of the Sector Research Survey and the NCOSS Financial Sustainability Survey and a survey to assist in the design and implementation of the Foundational Supports, which is designed to provide specific support outside of the NDIS scheme.

We continued supporting the Women's Hospitality Certificate III course, by securing premises at Mt Lewis Bowling Club for a further twelve months to continued the fortnightly classes. The course is an initiative of the Watson Women's Network's which started in October 2023. The first group of students graduated in March 2025.

Our staff are our biggest asset, but without the support of our volunteers, teachers/facilitators, community partners and collaborators, students, management committee, IT consultant and website consultant and the support of DCJ and other funding bodies, we could not do what we do. I'd like to thank each and everyone for their work and on-going support of our Centre. More information about the individual projects can be found in the following pages of this report.

Finally, thank you to the community we serve for the confidence and trust you place in us, to work with you to make your life a little bit easier. It is a pleasure and a privilege to come to work every day knowing our work makes a difference to your lives.

Maria Votano, Executive Officer



Treasurer's Report

Consolidated Income for the 2024-2025 financial year was \$424,083.61 compared to \$516,176.87 in the 2023-2024 financial year.

The current year surplus was \$6293.92, which reflects our adherence to the allocated budget.

Further information about financial matters can be found in the Audited Financial Report 2024/2025.

Earlier in the year we applied for a Community Building Partnership (CBP) grant to purchase a mini bus. Transport accessibility was identified as a priority need for the area, in a community needs study undertaken by Western Sydney University students in late 2024, Unfortunately, the application was unsuccessful on this occasion.

In this period the centre was assisted by four regular volunteers with admin, playgroup and tax help. We thank all our volunteers for their on-going work and commitment. We are reimbursing volunteer travel expenses as required by law, with funds from our Volunteer Grant.

All committee members are volunteers also and we thank them for their work and oversight of our centre and thank our funding body DCJ and all other funding contributors for their continued support during this year and into the future.

Mohammed Abdullah Al Noman, Treasurer

Family Empowerment Program

My name is Hania Masoud, the Child and Family Counsellor. This annual report covers the period between 01/07/2024 – 30/06/2025. I am a certified registered counsellor at the Psychotherapy and Counselling Federation Australia (PACFA Reg Certified Practicing #26770). I am also a Yoga Teacher where I use yoga to help clients do some movements if they are in a stagnation state. I am a facilitator for the parenting program Circle of Security (COSP) and a facilitator for the young adult's program LoveBite Relationship through the NAPCAN organisation.

Hania Masoud, Child & Family Counsellor

The Family Empowerment Program (FEP):

The Family Empowerment Program (FEP) is funded through the Department of Community and Justice (DCJ) as part of the Targeted Early Intervention (TEI) initiative, to support local children, parents and families who are experiencing or at risk of experiencing vulnerability.

The FEP seeks to increase the capacity of local families and achieve the following outcomes:

Social and Community:

- Parents have increased formal and informal social networks, and a sense of belonging in their community.
- Parents have increased awareness and stronger ties with local community organizations and services.

Empowerment:

- Parents have increased confidence in their parenting skills
- Increase of confidence in parents being able to advocate for their child and family needs

Education and Skills:

- Decrease in numbers of children who are “developmentally vulnerable” (as per AEDC).
- Increased numbers of children successfully transitioning to school, with less identified vulnerabilities.

Health:

- Parents report increased positive attachment to their children and overall improvement in familial wellbeing.
- Parents report a decrease in negative symptoms relating to mental health concerns.
- Parents report having an increase in strategies and coping skills, in relation to mental health concerns and family stress.

Safety:

- Familial wellbeing and protective factors are increased as families’ report having appropriate support, information, intervention and referral pathways.
- Vulnerability is identified early, and appropriate referrals/supports are put in place.
- Parental and family risk factors which would indicate a need for a ROSH report, are decreased.

Program Objective:

Deliver a range of holistic, evidence-based services and activities to local children and parents/carers in the Canterbury-Bankstown LGA, that improve family functioning and wellbeing by reducing vulnerability, increasing the capacity of parents and promoting healthy child development.

The program is coordinated and facilitated by the Child and Family Counsellor/Caseworker. Families can self-refer to the program or through established referral pathways through our partnerships with a range of local schools, community organisations and Government services. In line with the TEI program frameworks, the FEP can offer a range of flexible, client centred services that meet the needs of local families.

As the Child and Family Counsellor, my primary role is to provide:

Counselling, Intake and Assessment

The FEP provides individual counselling to parents/carers, adolescents and children, as well as family counselling sessions and couples counselling. In recognition of the many barriers that families can experience in accessing services, the FEP is one of the few community organisations in the Canterbury-Bankstown LGA to offer a free counselling program.

I also provide short-term case work support, to families who are experiencing homelessness or financial hardship and leaving situations of family domestic violence. I am working with different organisations such as Legal Aid,

Family Empowerment Program (cont.)

Thread Together, St. Vincent's De Paul, Rize Up, Good Sheperd Anglican Church, Muslim Women Association, Bankstown Women's Health Centre, local primary schools and many more to support our clients with emergency relief such as food, furniture, clothing and support letters for a variety of reasons.

Our counselling service starts after the initial intake and assessment, counselling is in high demand in the Canterbury Bankstown area, and we receive many referrals from a variety of agencies as well as private legal firms due to shortage of free counselling services. The waiting list is minimum two weeks for new clients. I help clients with all types of Traumas, Post Traumatic Stress Disorder (PTSD), Obsessive Compulsive Disorder (OCD), Relationship and Family Therapy, Stress Management, Anxiety, Depression, Sexual Abuse, Grief and Loss, and Family Domestic Violence (FDV). I facilitate the Circle of Security Parenting Program to many family members in both languages Arabic and English.

I attend to many other requirements though counselling which need some casework such as preparing a subpoena, appearing in courts with clients, and attending weekly or fortnightly scheduled case conference meetings with DCJ and many other organisation pertaining clients' circumstances.

The delivery of our counselling service is face to face; however, we offer telephone, video calls, and online Zoom service.

Evidence Based Parenting Programs

The FEP has conducted 4 sessions of The Circle of Security Parenting Program (COSP) in July 2024. These were delivered face to face to local families in small groups.

Community Networks

The FEP is a member of the following networks in which I participate.

- Canterbury Bankstown Domestic Violence Liaison Committee: eight meetings were attended during the reporting period
- 16 Days of Activism – Vigil: 11 meetings were attended during the reporting period.

With Thanks

I am grateful to deliver the counselling, casework and parenting program services to our vulnerable community members. We are offering services to help them reduce their anxiety, enhance their parenting skills, and learn how to tackle challenges in life. We are thankful to our many community partners and funding body (DCJ) and in particular want to acknowledge the ongoing support of our dedicated EO, Maria Votano.

Hania Masoud, Child & Family Counsellor



Counselling & Casework Services Delivered



148

Intake & assessment
services (including
casework support)



333

Counselling services to
children, parents and
families.

Testimonials

Client A.A

Every time I talk to Hania, I feel that I become better at organising my thoughts and valuing myself more. In addition, applying practical and simple techniques improves my mood. I feel more confident and capable of facing life's challenges, living in the moment, and seeing the positive aspects of my life. I feel that I am constantly changing for the better.

Client F.A

Hania is amazing at what she does. She has been welcoming and helpful in any aspect possible. I am grateful to have met such an empowering woman.

Client N.M:

Due to the protection visa situation, I had difficulties and challenges in the last few years. On top of that, I had court matters to deal with when I first had counselling session with Mrs. Hania. I thought that I had stress due to circumstances and aimed to relieve my stress by counselling. However, all this stress, fear, and constant anxiety of mine was based on childhood traumas, and I smoothly and progressively healed my trauma. During our sessions, I lost my only daughter, which made me almost give up on my life, but again, my counsellor Hania supported me, encouraged me and healed me all this time. My counsellor Hania even helped me to have access to financial, legal and medical support. I cannot describe how thankful I am to her. Also, all the staff in Greenacre Area Community Centre are kind, helpful and always welcoming. I believe my counselling sessions with Hania changed my life in a positive way.

S.Q

I received the most amazing support for my postpartum depression and anxiety from Hania that I can't even thank her enough. She helped our family navigate through difficult conversations, generational trauma and guided us on how we can improve and better our marriage issues post baby with counselling. Her sessions make me feel so much better mentally and emotionally. I don't know what I would have done without her support.

Summary of the Community Needs Analysis Report 2024

By Western Sydney
University Students

In September 2024, ten Master of Social Work (Qualifying) students from Western Sydney University's Social Work Practice Research Collaborative Centre (SWPRCC), completed a Community Needs Analysis of Greenacre and surrounding areas, which was undertaken to inform the Greenacre Area Community Centre of the local needs and issues to feed into its strategic planning and advocacy efforts and support future funding applications. Importantly, the report provides GACC with detailed statistical data that offers a snapshot of the Greenacre community. This information helps guide decision-making, program development and long-term planning.

Overview of the Report

Using a mixed-method research design, WSU students gathered data through research, focus groups, and in-person contact with residents to identify the needs, issues, priorities and experiences of the Greenacre community. The students collected 99 community needs surveys from residents, along with 15 questionnaire responses from external stakeholders. This included both quantitative and qualitative data and insights, enabling GACC to better understand and respond to the diverse needs of local residents.

Drawing on demographic data from the Australian Bureau of Statistics (2021), the report highlights that Greenacre is a highly multicultural suburb, home to 26,314 residents. The community includes a range of ancestry groups including Lebanese (31.6%), Australian (13.4%), English (7.5%), Italian (4.2%), and Chinese (4.2%). While 52.9% of residents were born in Australia, a substantial proportion have migrated to Australia, the highest percent being born in Lebanon (13%). This demographic profile demonstrates the cultural diversity of the area and the on-going need to be culturally responsive.

Stakeholder surveys from 15 organisations, including churches, schools, community hubs and government agencies, identified several vulnerable groups in Greenacre as needing support. Women were the largest portion (19%) identified as a vulnerable demographic group in Greenacre, followed by low-income families (17.2%) and youth (15.5%). Migrants and refugees made up 13.8%, children (12.1%), and seniors ages 65+ (10.3%). These findings reinforced GACC's existing knowledge of local needs and confirmed the importance of continuing to deliver responsive and accessible services.

In addition to demographic insights, the report included broad recommendations for the sector, which will be discussed with the relevant parties. Additional key findings of the research and data collection include the following:

- There is a strong interest within the community in expanding recreational activities for children and youth
- Community members would like more job training programs to support employment opportunities
- Participants in the focus group discussions expressed a keen interest in continuing their involvement in future discussions and recommended broader community input to help ensure that services are better aligned with local needs and preferences.
- The relocation of GACC to small commercial premises and the spatial limitations this has created, raised concerns within the community and it was recommended for GACC to continue to lobby and advocate to council for an accessible community centre that is appropriate for supporting the community
- It was affirmed that collaborating with local organisations to host events, further strengthens social cohesion and encourages greater participation in programs

GACC's Response and Implementation Marketing Strategy
GACC is investing in its marketing strategy by creating a Communications Officer role to oversee internal and external communications and marketing of its brand Collaboration and partnerships: GACC has plans to establish a local Interagency Network for community-based organisations/schools and other service providers in and around the Greenacre area. This network aims to bring together stakeholders to share information, strengthen collaboration and work collaboratively to address local issues and concerns.

Acknowledgements

We would like to acknowledge and thank the Western Sydney University for the collaborative partnership and thank the students involved in the project:

Keumbi Jang, Manisha Gurung, Rabindra Kumar Karn, Rumi Bhujel, Sankalpa Baral, S M Shahariyar Pritom, Siyu Yan, Sweta Thapa, Wai Lam Tang-Nicole, and Yufei Zhang.



Community Strengthening Program

The Community Strengthening Program is funded through DCJ as part of the Targeted Early Intervention (TEI) initiative and other funding sources. The “Community Strengthening” stream aims to build cohesion, inclusion, and wellbeing across all communities. All services within this program connect vulnerable and disadvantaged community members with the broader community and strengthen the community. The program is coordinated by the Community Strengthening Co-ordinator. Within TEI’s Community Strengthening stream, there are different service types and this Report will discuss these categories:

Service Type: Community Connections (I) Education and Skills Training

Community English Engagement

In partnership with TAFE Bankstown, we offered an eight-week English program from October to December 2024. The program focused on improving language skills, including grammar, reading, writing and pronunciation. In addition, the course introduced students to further study opportunities at TAFE, such as disability support, library courses etc, giving them an understanding of potential learning pathways.

A total of 8 participants completed the program.

Women’s Hospitality Course

We continued supporting the Certificate III in Hospitality course which is an initiative of the Watson Women’s Network of which we are a member.

The aim of the course is to support women who have not had any formal education to engage with learning, build networks and reduce isolation, while creating pathways to job opportunities.

The next graduation is scheduled for the end of 2025.



(II) Community Engagement

Community End-of-Year Celebration

On 19 December 2024, we held our End-of-Year Celebration party with clients, volunteers, teachers/facilitators, partner organisations and staff members. The event was well attended with a total of 77 people participating.

A delicious lunch was prepared by the hospitality course students which included an array of delicious dishes and desserts.

The Greenacre Senior Entertainers created a warm and lively ambience with their beautiful choir performance. Children were especially delighted to receive toys from Santa. The toys were generously donated by the All-Saints Orthodox Youth Committee in Belmore. Overall, it was a joyful and heartwarming gathering, bringing everyone together to mark the end of another successful year. Chullora Market Place Outreach

Earlier in the year, we collaborated with Chullora Marketplace Management, to host a weekly information stall inside the shopping centre, where we have an allocated space for our information table. The aim is to provide an outreach information and referral service to people visiting the shopping centre whilst promoting our services to the broader community. The engagement has been positive and feedback and insights gathered will help guide our planning for future programs and projects.

We received very positive responses from the community and welcomed many new enquiries. This engagement has strengthened our connection with the broader community and highlighted areas where additional support and services may be valuable.



(III) Social Participation

School Holiday Activities (SHA)

In this period the centre provided activities during the winter, spring, and autumn holiday periods. Activities included:

- Skating
- Art Journal Intensive
- Roller Skating
- Movie Outing
- Aboriginal Weaving
- Kite Making

Children had a lot of fun and enjoyed engaging with new activities and learning new skills and forming friendships. We appreciate the continued support of Club Mount Lewis, Chester Hill Neighbourhood Centre and the Greenacre Library, where some of the activities were held, .

A total of 62 children attended 14 sessions throughout the year.

Girls Basketball Program

In collaboration with South Strathfield High School and Bankstown Girls High we initiated an in-school pilot program with the aim of introducing more young girls/women in the area to basketball. The girls were coached by facilitators from Promote The Goat and the program consisted of a total of ten sessions conducted twice a week for five weeks, during August and September 2024. A total of 24 students across both schools participated in the program. Students from both schools were very motivated to learn and play and gained valuable team, peer support and collaboration skills.

Yoga Classes

Our weekly yoga class is delivered by a qualified and experienced yoga instructor. Each session focuses on building strength, improving flexibility, and practising mindful breathing techniques.

Several participants have been attending the classes for a long time, highlighting the program's consistency and appeal. In addition to the physical and mental benefits, the classes also provide an opportunity for social interaction and friendship.

Over the past year 25 participants attended 41 sessions.

Community Strengthening Program (cont.)



Gentle Exercise

Gentle exercise classes are offered once a week and focus on improving balance, coordination, and posture. The sessions are delivered by a qualified and trained instructor who ensures exercises are safe and suitable for all fitness levels.

Many participants have been attending for a long time, creating a supportive and encouraging environment. Over the past year, 22 participants attended 39 sessions.



Service Type: Community Centres (I) Social Participation

Work Development Order Program (WDO)

The Work Development Order (WDO) Program is an initiative of Revenue NSW and our organisation is an accredited sponsor. The program supports people who are unable to pay their fines due to financial hardship or other disadvantages, including physical or mental health challenges. Through participating in the program, clients can reduce their fines by undertaking approved activities such as volunteering, short courses and counselling under a mental health plan. Some of these activities can provide a pathway to further study or work experience. Activities are either undertaken at our centre or through established referral pathways.



School holiday activities

Last year we assisted 6 clients with complex cases to pay off their fines and in some cases we helped them to have their licence restored.

Volunteering Opportunities

Volunteers are an essential part of our Centre and make a meaningful contribution to the work of our centre across many areas—supporting the playgroup, helping with childminding during English classes, supporting our admin work, delivering the Tax Help service and assisting with general maintenance of the Centre.

We are grateful to their dedication, generosity and commitment. Their work helps us deliver more programs and assist more people.

Service Type: Community Support (I) Advocacy and Support

Information & Referral

The Centre offers information and referral services on a wide range of issues through face-to-face meetings, phone calls, email, Facebook, and group activities. This service helps community members better understand what support is available and empowers them to access them when needed.

During this period we supported 383 clients with a total of 542 services, either with direct information or referrals to external services. Most clients are of a CALD background and live in Greenacre and surrounding area with the remainder spread across the broader Canterbury–Bankstown area.

Emergency Food Relief Program

The Emergency Food Relief program, which has replaced our Food Share Program, has supported a total of 46 financially vulnerable clients in this period with either food hampers or food vouchers. Clients can access the service via referral from community/ government agencies and local schools. Clients can self-refer if they are housed in short term motel accommodation in Greenacre while waiting for social or community housing.



GACC information stall at Chullora Market Place



Emergency Relief provided to out of home care clients through DCJ

Community Strengthening Program (cont.)

TAX Help Program

During the tax season (July to October), the Centre provides a free Tax Help Program for individuals who meet the ATO's threshold for assistance. This ensures that all members of the community have access to a free service to meet their taxation obligations accurately and on time.

Our tax agent, Iveta Nades is a trained volunteer who generously gives her time one day a week to assist clients with preparing and lodging their tax returns. Her support helps reduce financial stress for vulnerable community members and promotes greater financial resilience. In this tax season, 4 clients were assisted to put their tax affairs in order.

Community Networks

The Community Strengthening Coordinator is a member of the Canterbury Bankstown Multicultural Interagency. This network organises guest speakers and events, including Refugee Week, Poverty Week, International Women's Day and serves as an important platform for workers to collaborate, share information and learn from specialist guest speakers on issues impacting CALD communities.

Community Strengthening Co-ordinator



TAFE volunteers





Playgroups

Greenacre Area Community Centre (GACC) Supported Playgroup Program



GACC Supported Playgroup Program

What are Supported Playgroups?

Evidence shows that supported playgroups encourage stronger parenting skills and enhance the parent-child relationship. They also improve the well-being of children and create new opportunities for children to learn and become more engaged in play.

The Greenacre Area Community Centre Supported Playgroup meets weekly and provides evidence based programs, information and referral, support for families and children and access to external service providers such as community nurse, speech therapists etc.

Playgroup Post – Relocation

Since the Centre's relocation in April 2024 the playgroup has moved twice and has now settled at the Good Shepherd Anglican Church in Greenacre. This has been working well and there is ample space with access to an outdoor grassed area with play equipment which is ideal for children to play in the warmer months.

The venue hosts are very generous and helpful and our families and children feel at home here.

Playgroup Structure

The Supported Playgroup offers a structured program once a week from 10:00 am to 11:30 am. Typically, the first 40 mins are for free play, where activities are set up for targeted goals. Then children are encouraged to pack up, followed by morning teatime, dancing time and circle (yarning) time.

Staff and Volunteers

In this period we lost the wonderful Tanjina Ferdous who had been acting as Playgroup Co-ordinator for the last 12 months until her resignation in July 2024. A picture of Tanjina is featured in the EO's report where she is being presented with a gift.

Unfortunately the co-ordinator who took over had to resign after 6 months, due to ill health and we welcomed Allyson Gyrmakis to the role. Allyson is trained in PEP and Small Talk and is passionate about playgroups and working with families to ensure they feel connected and children have the best possible start in life.

Supported Playgroup Programs

Greenacre Area Community Centre Supported Playgroup programs are aligned with Belonging, Being and Becoming: The Early Years Learning Framework (EYLF) to meet the National Quality Standard (NQS). Our playgroup embedded practices that strongly focus on play-based learning, as well as early literacy and numeracy and children's wellbeing.

Parents and carers are encouraged to assist their child in selecting a developmentally appropriate activity that they demonstrate an interest in. Freedom to request additional art/craft resources means the children and parents are engaged and able to express their individual creativity in a meaningful way. Staff and volunteers scaffold children's learning throughout the session to achieve their next learning level. It provides a demonstration for parents and carers to support their children's learning at home.



GACC Supported Playgroup Program (cont.)



Evidence-Based Programs (EBP)

Evidence-based programs such as 3a Approach, Let's Read and Let's Count are embedded in Supported Playgroup to stimulate children's learning, aligning with the Early Years Learning Framework (EYLF). In addition, the Abecedarian strategy, 3S (See, Show, Say), have been focused during reading time to improvise children's reading skills. Modeling has been a continuous learning strategy adopted in the playgroup environment to demonstrate to parents how they can scaffold their children's learning at home

Events

Playgroup families attended the Family Fun Day on 8 September 2024.

The day provided an opportunity for playgroup to meet new families and engage in fun games and interact with a variety of services on site. Throughout the day children and families were encouraged to participate in art/craft experiences and add their handprints to the communal artwork. Children especially enjoyed face painting and the fire truck and of course Bongo the friendly.

End of Year Celebration— 19 December 2024

Children and families enjoyed the festivities and especially the gifts from Santa, party and shared food. Children engaged in various art and craft activities and expressed their creativity through card making, painting, and colouring in.

**Jul to
Dec 2024**

**50 clients
19 sessions
101 attendances**

**Jan to
Jun 2025**

**31 clients
12 sessions
95 attendances**

Networks Participation

The Playgroup Coordinator participated in the monthly Canterbury-Bankstown Child & Family Interagency monthly meetings.

During this period the Co-ordinator advocated separately and in collaboration with the interagency for the reinstatement of the Grenacre Early Childhood Centre's former operating model. At the time of writing this report, several meetings had been organised with relevant parties and we await the outcome.

The Playgroup Co-ordinator attended an information session hosted by our peak body Fams, as part of DCJ's recommissioning of the Targeted Earlier Intervention (TEI) Program to discuss the draft TEI Service Specifications for the community playgroups and supported playgroups and provide feedback.

Balance Sheet

As At 30 June 2025

	NOTE	2025 \$	2024 \$
ASSETS			
CURRENT ASSETS			
Cash and bank balances	2	260,479.13	262,268.85
Trade and other receivables	3	<u>7,507.25</u>	<u>19,909.65</u>
TOTAL CURRENT ASSETS		<u>267,986.38</u>	<u>282,178.50</u>
NON-CURRENT ASSETS			
Property, plant & equipment	4	<u>162.24</u>	<u>202.80</u>
TOTAL NON-CURRENT ASSETS		<u>162.24</u>	<u>202.80</u>
TOTAL ASSETS		<u>268,148.62</u>	<u>282,381.30</u>
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	5	54,255.55	71,887.69
Provisions	6	<u>42,725.61</u>	<u>47,271.28</u>
TOTAL CURRENT LIABILITIES		<u>144,696.36</u>	<u>119,158.97</u>
NON-CURRENT LIABILITIES			
Provisions	6	<u>20,833.81</u>	<u>19,182.60</u>
TOTAL NON-CURRENT LIABILITIES		<u>20,833.81</u>	<u>19,182.60</u>
TOTAL LIABILITIES		<u>117,814.97</u>	<u>138,341.57</u>
NET ASSETS		<u>150,333.65</u>	<u>144,039.73</u>
REPRESENTED BY			
RESERVES	7	0.00	0.00
RETAINED SURPLUS/(DEFICIT)		150,333.65	144,039.73
TOTAL EQUITY		<u>150,333.65</u>	<u>144,039.73</u>

Statement Of Cash Flows

For The Year Ended 30 June 2025

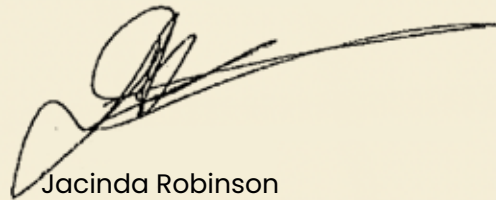
	NOTE	2025 \$	2024 \$
Cash flows from operating activities			
Grants received		366,938.98	378,290.47
Receipts from activities		17,780.00	32,676.33
Interest received		4,052.03	3,564.33
Payments to suppliers and employees		(390,560.73)	(429,312.57)
Net cash provided by/(used in) operating activities	8	<u>(1,789.72)</u>	<u>(14,781.44)</u>
Cash flows from investing activities			
Payments for property, plant & equipment		0.00	0.00
Net cash used by investing activities		<u>0.00</u>	<u>0.00</u>
Net increase/(decrease) in cash and cash equivalents		(1,789.72)	14,781.44)
Cash and cash equivalents at the beginning of the year		262,268.85	277,050.29
Cash and cash equivalents at the end of the year	2	<u><u>260,479.13</u></u>	<u><u>262,268.85</u></u>

Statement By Members of the Committee

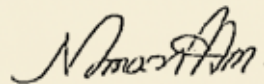
In the opinion of the Committee, the financial report comprising the statement of financial position, statement of profit or loss and Notes to the financial statements:

1. Presents a true and fair view of Greenacre Area Community Centre Incorporated as at 30 June 2025 and its performance for the year ended on that date in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and the Charitable Fundraising Act 1991 (NSW) including accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporation Act (NSW) 2009 and Associations Incorporation Regulation (NSW) 2010.
2. At the date of this statement, there are reasonable grounds to believe that Greenacre Area Community Centre Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Jacinda Robinson
CHAIRPERSON



Mohammed Abdullah Al Noman
TREASURER

Date: 29/10/20245

Independent Auditor's Report To The Members Of Greenacre Area Community Centre Incorporated

ABN 83 796 054 347

Opinion

I have audited the accompanying financial report, being a special purpose financial report, of Greenacre Area Community Centre Incorporated (the association), which comprises the Statement by Members of the Committee, Income and Expenditure Statement, Balance Sheet, the statement of cash flows, notes comprising a summary of significant accounting policies and other explanatory notes for the financial year ended 30 June 2025.

In my opinion, the accompanying financial report of Greenacre Area Community Centre Incorporated, is in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- (a) giving a true and fair view of the association's financial position as at 30th June 2025 and of its financial performance for the year then ended; and
- (b) complying with the provisions of the Associations Incorporation Act of New South Wales 2009; and
- (c) complying with Australian Accounting Standards (Reduced Disclosure Requirements) and the Charitable Fundraising Act 1991.

Basis for Opinion

I have conducted my audit in accordance with Australian Auditing Standards. My responsibility under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of my report. I am independent of the Association in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: Code of Ethics for Professional Accountants (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Requirements, the ACNC Act and the Associations Incorporation Act of New South Wales 2009 and for such internal control as the committee determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the registered entity or to cease operations, or has no realistic alternative but to do so.

The Committee is responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

My objective is to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to

those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

Additional scope pursuant to the Charitable Fundraising Act 1991

In addition, my audit report has also been prepared for the Association in accordance with Section 24(2) of the Charitable Fundraising Act 1991. Accordingly, I have performed additional work beyond that which is performed in my capacity as auditor pursuant to the Association's constitution. These additional procedures included obtaining an understanding of the internal control structure for fundraising appeal activities and examination, on a test basis, of evidence supporting compliance with the accounting and associated record keeping requirements for fundraising appeal activities pursuant to the Charitable Fundraising Act 1991 and Regulations.

It should be noted that the accounting records and data relied upon for reporting in fundraising appeal activities are not continuously audited and do not necessarily reflect after the event accounting adjustments and the normal year-end financial adjustments necessary for year-end financial report preparation.

The performance of my audit included a review of internal controls for the purpose of determining the appropriate audit procedures to enable an opinion to be expressed on the accounts. This review is not a comprehensive review of all those systems or of the system taken as a whole and is not designed to uncover all weaknesses in those systems.

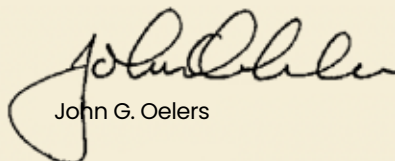
My audit opinion pursuant to the Charitable Fundraising Act 1991 has been formed on the above basis.

I communicate with directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Basis of Accounting

Without modifying my opinion, I draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Greenacre Area Community Centre Incorporated to meet the requirements of the Associations Incorporation Act of New South Wales 2009. As a result, the financial report may not be suitable for another purpose.

OEHLERS & COMPANY
CHARTERED ACCOUNTANTS



John G. Oelers

Signed at Belrose

Dated 29 October 2025

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Professional Standards Legislation





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Greenacre Area COMMUNITY CENTRE